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Covid-19 Operating Procedures

1 July 2021

A) CLIENTS /PATIENTS AND CAREGIVERS

- 1) Please wear a face mask at all times.
- 2) Deliver child to the door of the practice and wait in the car or garden.
- 3) No caregivers in the therapy room, unless absolutely essential.
- 4) Sanitise hands on entry to the practice.
- 5) Therapist will screen all parties in reception. If the screening is not passed, do not pass reception. Please go home and consult your doctor. Therapist will then sanitise and record details of all persons arriving at the Practice.
- 6) Should you or the child receiving therapy present with any symptoms of COVID-19 of any variant please cancel appointment and do not enter the therapy premises.
- 7) Please keep social distance of 1.6m.
- 8) Children to wear face masks during sessions. Where this is not possible a visor is advisable (provided by the therapist). In addition, a Perspex screen may be placed between the child and the therapist as additional precaution.
- 9) Children are NOT to bring therapy books to therapy. Feedback / homework will be sent electronically.
- 10) Additional time has been allocated between clients to sanitise. Please do not enter the therapy room without the therapist.
- 11) Please use individual towels or paper towel provided in the bathroom and please dispose appropriately after use, in container provided for the individual towels (or the dustbin for the paper towel).

B) THERAPISTS

- 1) Therapists will clean and disinfect frequently touched objects and surfaces such as workstations, keyboards, telephones, handrails, and doorknobs on a regular basis.
- 2) All equipment touched in the session will be sterilised between clients.
- 3) Therapists will wear masks during therapy. Where this is not possible a visor will be worn and / or a Perspex screen placed between therapist and client. Visor will be wiped down between sessions and hands sanitised frequently through the session.

- **GREET THE NEW WAY - AT A DISTANCE**
 - Bow, or wave, or touch only one another's feet/shoes.
- **WASH OR SANITISE YOUR HANDS AFTER TOUCHING ANYONE OR ANYTHING**
- **AVOID TOUCHING YOUR NOSE, MOUTH AND EYES**
- **DO NOT SHARE ANYTHING, i.e., PENS, TELEPHONES, KEYBOARDS, CUTLERY, CROCKERY, etc.**
- **SNEEZING/COUGHING:**
 - into your elbow, not your hand and then wash your hands and face.
- **IF YOU GET SYMPTOMS LIKE A COLD/FLU**
 - Fever
 - Cough
 - Sore throat
 - Body aches and pains
 - Headache
 - Loss of smell

..... STAY AT HOME, AVOID CONTACT WITH ANYONE.

Please notify your therapist and DO NOT attend your therapy session.

Emergency Hotline: 0800 029 999

WhatsApp Support Line: 0600-123456

COVID-19
Online Resource & News Portal
SAcoronavirus.co.za



health
Department:
Health
REPUBLIC OF SOUTH AFRICA

